

ADDRESSES OF DISTINCTION MAILBOXES + STREET SIGNS. INSTALLED.

Accidents can happen when we least expect them.

make sure you know what our warranty says.

This 1 year warranty will begin on the date the customer takes possession of the product. Addresses of Distinction (mentioned as AOD) will repair, replace, or refund the cost of your mailbox or parts (at AOD's discretion) if found by AOD to be defective in material or workmanship. For workmanship warranty claims, the work must have been performed by an AOD representative. Replacement parts, including upgrades, are warranted for the remainder of the original product warranty. All claims must be reported prior to the expiration date of the warranty. Damage resulting from misuse, negligence, accidents, improper mounting or installation, salts, chemicals, road debris, vandals, and exposure to extreme environmental conditions such as high heat, humidity, extreme cold, high salt air content, corrosive environments, natural aging during normal use, or other Acts of Nature are not covered. Proof of purchase and a photo of the claimed defect must be presented for consideration. We will cover all shipping charges if the defect is covered by our warranty, including damage during shipment. Warranty resolution is limited to repair, replacement, or refund of the defective part and does not include any other costs or claims. The customer assumes all liability once taking possession of the product. In the event that AOD is repairing or replacing parts or mailbox systems and is reusing parts from the existing mailbox system that are non-AOD products, AOD cannot be held responsible for the condition of the non-AOD product before, during, or after installation with AOD's products.

When requesting the addition of non-standard or custom parts, the warranty will be voided for that part and all associated parts. AOD will use cement to install all mailbox systems, street sign systems, etc. The cement will take 24 hours to completely cure. AOD will not cover re-installation if the product has been shaken, moved, or adjusted by a non-AOD representative within the 24 hours. AOD reserves the right to have utility lines marked within the right of way if the product being installed is being moved from its original location or if there is any indication of close proximity to utility lines. AOD cannot be held responsible in any way for damage to the lines from previous mailbox installations or for utilities that were installed by private utility companies. AOD will make every effort to adhere to United States Postal Service regulations during the installation and/ or repair process. However, in the event that AOD is unable to adhere to these regulations due to unavoidable obstacles such as utility lines (public or private), sidewalk or curb placement, immovable landscaping, etc. the current homeowner will be responsible for any and all expense related to the relocation and/ or damages and claims resulting from the installation or repair. AOD makes no other warranties of any kind, either expressed or implied. No party may create or assume any other liability, obligation, or responsibility on behalf of AOD. This warranty is not a warranty of future performance or a statement of the useful life of any AOD product, but only a warranty to repair, replace, or refund. Returned goods must be shipped prepaid or delivered to 2115 Hills Avenue NW, Atlanta, GA 30318. They must be received at our facility within 30 days of order. AOD is unable to refund for custom items (such as number plates, etc.), or items that have been previously used or installed.

*Contact AOD customer service with questions regarding this warranty,
770-436-6198.*

Neighbors come and go. We don't.™